

Instructions for Setting up your MyClub App



You'll be able to manage your bookings and membership via the MyClub App. Follow these instructions to get yourself set-up.

Please understand that this is new software for the centre, and it is after a long business closure so the majority of people will be able to set themselves up in the app yourself, but there will be some people that we'll need to help set you up manually.

Try the following instructions. If you get a message at the end to contact your club, send us an email and we'll be able to manually turn your App on at our end. Once that's done, you should be set to go!

Download & Log-in to the App

1. Go to your App Store and search for "My Club Fitness". It's the one with the logo that looks like this. Install & open the App.



2. Click on 'Register'.

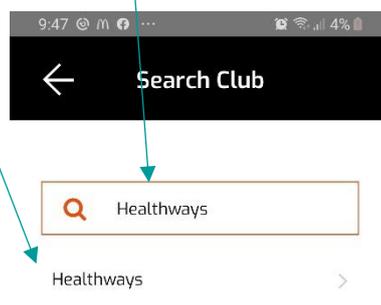


Welcome to myclub
let's do this

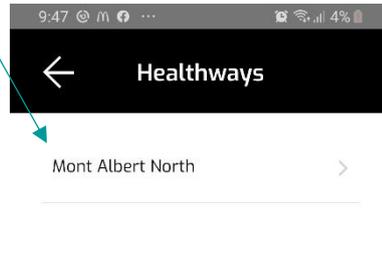
Login

Register

3. Type 'Healthways' in the search field. Select 'Healthways'.



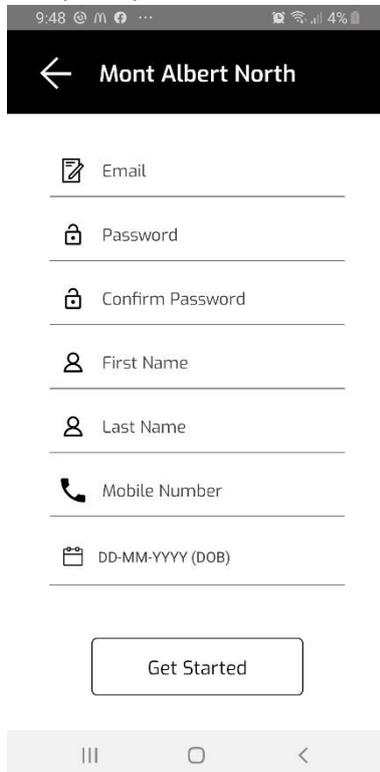
4. Select 'Mont Albert North'.



5. Select 'I'm a Member'.



6. Complete your information. Make sure your email is entered EXACTLY as it is on your membership record.



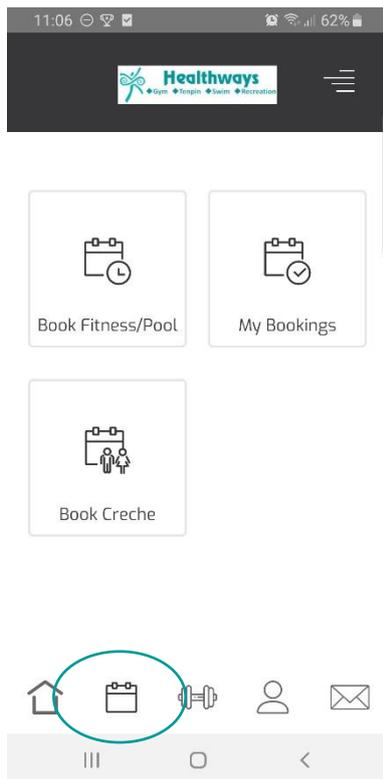
7. If your record links up, you'll be directed to the App.

If it comes up with an error message, double check that your information has been entered exactly as it is on your membership record.

If it still comes up with an error message, please send an email to healthways@healthways.com.au and we may have to set you up manually. Thank you.

Making a Group Exercise Class/Gym/Pool Booking

1. Click on the calendar icon at the bottom of the screen. You'll then be able to select the option of what you want to book.



2. To book Group Exercise Classes/Gym/Pool, select 'Book Fitness/Pool'.

Select the date by clicking the calendar icon.

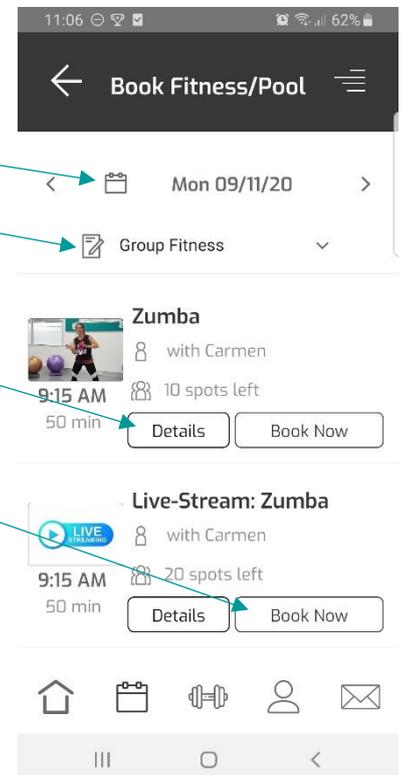
Select the type of booking in the drop-down menu.

Find the session you want to book by scrolling up and down.

Select 'Details' for information about that session.

Book your session by clicking book now.

If the membership you have on-file includes that class, you'll get confirmation that you're booked in. If you can't book, and you think you should be able to please email us at healthways@healthways.com.au so we can update your record manually.



3. To book the Creche, select 'Book Creche'.

PLEASE NOTE: Before you can book the creche, we do need to manually turn on your ability to book the creche. Please email us at healthways@healthways.com.au so we can do this for you. Then you can follow these instructions. Thank you.

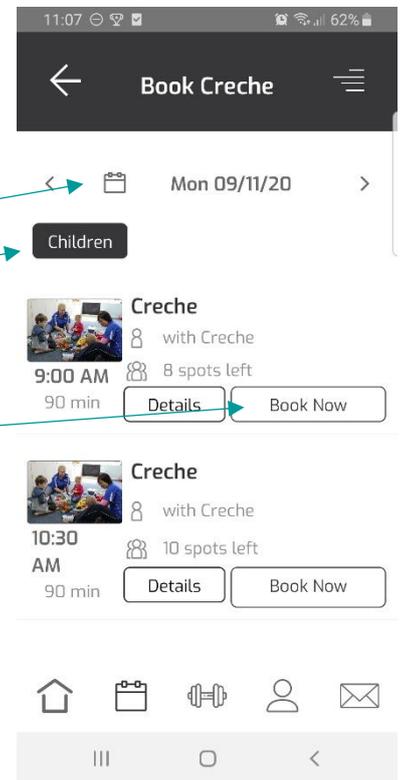
Select the date by clicking the calendar icon.

Select your child by clicking 'Children'.

You'll be able to add your children here for the first time too.

Book your session by clicking book now.

If the membership you have on-file includes creche, you'll get confirmation that you're booked in. If you can't book, and you think you should be able to please email us at healthways@healthways.com.au so we can update your record manually

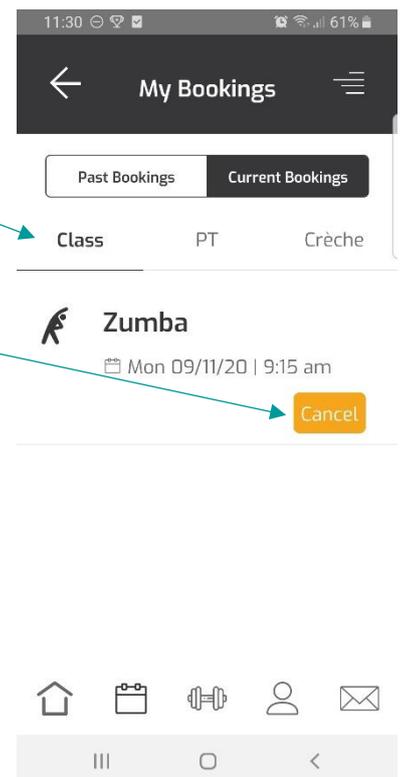


4. To view/cancel your bookings, select 'My Bookings'.

Select the type of booking that you want to view.

Your bookings will show up below.

To cancel your booking, click 'Cancel'.



This is new software for us and for you, so if you have any issues, let us know and we'll work through it together.

Thanks.

