

INFORMATION about the Child Care Subsidy (CCS)

The new 'Child Care Subsidy' came into effect from Monday 02/07/18. Here's some information to help you understand how it works.

Eligibility basics:

You may be eligible for CCS if you:

- care for a child 13yrs or younger and not attending secondary school, unless an exemption applies
- use an approved child care service
- are responsible for paying the child care fees
- meet residency and immunisation requirements

How much of your child care fees are covered?:

The amount of CCS you can get depends on your circumstances. The maximum CCS is 85%, which means that your out-of-pocket costs are just 15% of the fee. If you require Child Care because you are working, studying or training most children receive at least 50% CCS. CCS is paid directly to your childcare provider.

To work out how much Child Care Subsidy you're eligible for, Centrelink will look at:

- your family's income
- the hourly rate cap based on the type of approved child care you use and your child's age, and
- the hours of activity you and your partner do

Once you've been assessed for CCS you will receive a letter that outlines the percentage of your child care fees that are covered.

Making a claim:

STEP 1 – Be assessed at Centrelink:

The first step to claim CCS is being assessed. Centrelink is encouraging people to submit your claim assessment information online via your myGov account or your Centrelink online account.

However, if you don't have either of these or you need some extra help go into a Centrelink office.

STEP 2 – Enrol and make a booking at Healthways:

When you make a booking at Healthways you will supply the following information on your enrolment form:

- Parent CRN
- Parent Date of Birth
- Parent's Gender
- Child's CRN

This information will be put in our booking software and an enrolment record will automatically be submitted to Centrelink for you.

STEP 3 – Confirm your enrolment in myGov:

One of the new things with CCS is that Centrelink won't pay CCS until parents log into their myGov account and confirm that any enrolments that have been submitted by a Childcare provider are legitimate. Centrelink will be requiring parents to regularly confirm their Childcare enrolments via their myGov account. The good news is that this is easy to do! For instructions on how to do this go to <https://www.humanservices.gov.au/individuals/online-help/centrelink/confirm-your-childs-enrolment-details-child-care-subsidy> or see instructions over page.

STEP 4 – CCS is applied:

When you book a day at the holiday program, you pay \$30/day upfront. Over the course of the holidays we submit your attendances to Centrelink. Centrelink calculates your applicable CCS and applies it to your holiday program account.

At the end of the holidays, if your CCS doesn't cover the balance of the day's fee, the remainder will be charged to the credit card that made payment. If your CCS covers more than the balance of the

day's fee, the surplus will be refunded to your credit card that made payment. You will be emailed invoices detailing any CCS payments that Centrelink has made for your children.

If you have any questions about your bookings, please contact us on healthways@healthways.com.au or phone 9895 2300.

We look forward to seeing you soon.

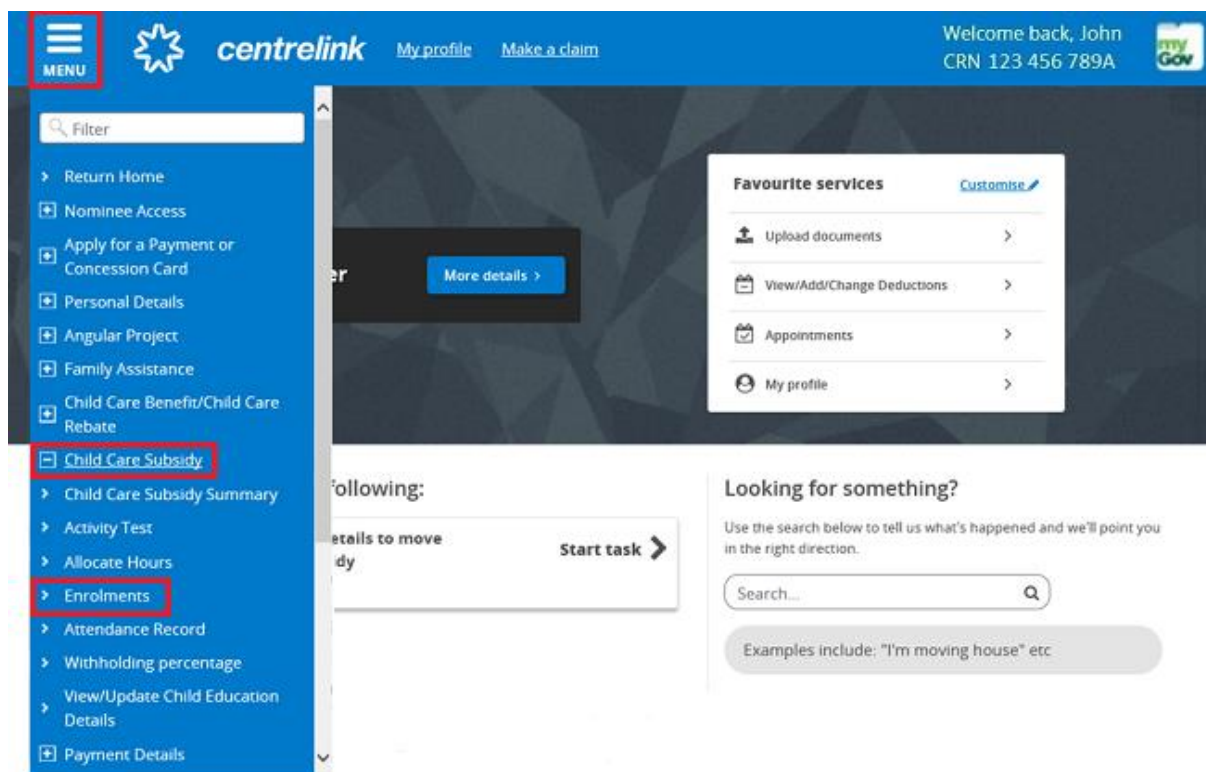
Kind regards,
The Healthways Team


Confirming your enrolment with Centrelink


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All you need to do is:

1. Log into your myGov account. Click through to 'Centrelink'.
2. Click on the 3 lines at the top left to drop down the menu. Select 'Child Care Subsidy'. Select 'Enrolments'.
3. Confirm your enrolments.




[My Profile](#)
[Make a claim](#)

 Welcome back, John
 CRN 123 456 789A
 

Child Care Subsidy Enrolments Help

Enrolment summary

This page shows a summary of recent enrolments for your children at child care services. You need to action the unconfirmed enrolments.

Child	Child care service name	Child care service type	Enrolment received date	Enrolment status	Action
THOMAS CITIZEN	Child Care Centre	Centre-based Day Care	26/06/2018	Unconfirmed	Review
JANE CITIZEN	Child Care Centre	Centre-based Day Care	26/06/2018	Confirmed	Review

[Cancel](#)

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Once you have confirmed your enrolments via your myGov account, any applicable CCS should show up at our end within 3 business days.

We hope your children enjoy their time with us. In the meantime, if there is anything further that we can help you with, please let us know.

Kind regards,
The Healthways Team



1-11 Arcade Road, Mont Albert North 3129, ph. 9895 2300

AND



108-110 New Street, Ringwood 3134, ph. 9879 5777

AND



1st Floor, Healthways Recreation Centre, 1-11 Arcade Road, Mont Albert North 3129, ph. 9895 2300

www.healthways.com.au